



ALEX WINDER

contact@alexwinder.uk

<https://www.alexwinder.uk>

<https://www.linkedin.com/in/alex-winder>

PROFESSIONAL SUMMARY

An experienced and highly versatile IT professional with a strong background in the IT industry, with demonstrated expertise in end-user technical support, troubleshooting, data centre environments, networking, enterprise and consumer hardware maintenance and upgrades. Delivered consistent excellent results in virtualisation, system administration, software development and project management. A resourceful professional with a logical and practical approach to problem solving, and a strong commitment to the highest standards of professional conducts.

KEY SKILLS & CORE COMPETENCIES

- Web Development
- PHP
- Git
- Windows OS
- Virtualisation
- Troubleshooting
- Project Management
- HTML
- Laravel
- Linux OS
- System Administration
- Data Centre Operations
- Customer Support
- CSS
- Networking
- Server Management
- DNS
- Storage Solutions
- Team Collaboration
- SQL
- Hardware Optimisation
- Technical Support
- Internet Protocol (TCP/IP)
- Network Systems

PROFESSIONAL QUALIFICATIONS

CompTIA Network +

5th February 2018

PORTFOLIO

Alex Winder Website - <https://www.alexwinder.uk>

February 2020

PHP, Laravel, HTML, CSS, SASS, Tailwind CSS, VueJS

In February 2020 I decided to rewrite my own personal site. Already built with a Laravel back-end I decided to opt for the Tailwind CSS framework for the front-end due to its clean utility-first approach and ease of use.

Down Not Out Website - <https://downnotout.co.uk>

October 2019

PHP, Laravel, HTML, CSS, Bootstrap 3, JavaScript, PayPal API

Down Not Out are a pop-punk band from Cheltenham who wanted a website to showcase their music. A bespoke CMS system was written using Laravel and included a functioning store to allow users to purchase band merchandise.

Crypto Camden Website - <https://cryptocamden.com>

July 2018

PHP, MySQL, HTML, Bootstrap 3

Crypto Camden is a personal project and is an online directory of businesses which accept cryptocurrency as payment for goods and services. Crypto Camden was developed due to the lack of information available about business which accept cryptocurrencies as a method of payment.

Address Book - <https://github.com/AlexWinder/address-book>

May 2017

PHP, MySQL, HTML, Bootstrap 3

Ray Johnson wanted a simple, but secure, online platform to store contact details of clients, family members, and friends. Ray wanted a system which didn't leave him bound to a third-party, and one which he had sole control over.

Safe Hosts Internet LLP Management Portal - <https://portal.safehosts.co.uk>

August 2016

PHP, Laravel, MySQL, HTML, CSS, SASS, Bootstrap 3, JavaScript, API integration of multiple systems

Safehosts are a data centre located in Cheltenham, UK which had requirements for a centralised system to interface between clients and staff members. The system would allow clients to manage specific aspects of their service, and also bring all systems into a centralised location for both clients and staff through the use of API calls.

For further details about all projects I have worked on, please visit <https://www.alexwinder.uk/portfolio>.

My GitHub account is found at <https://github.com/AlexWinder>.

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For more information please visit <https://www.alexwinder.uk>, or email contact@alexwinder.uk



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PROFESSIONAL EXPERIENCE

Findlay James (Insolvency Practitioners) Limited – Cheltenham, UK

March 2018 – Present

IT Manager

Findlay James (Insolvency Practitioners) Limited are one of the leading insolvency practitioners in the UK and provide insolvency advice and services to companies who are experiencing financial difficulties. As IT Manager I was responsible for all aspects of IT to ensure the smooth operations of the business. This included project management of bespoke business software development and liaising with non-technical staff to resolve issues which occur during day-to-day business operations.

Safe Hosts Internet LLP – Cheltenham, UK

August 2016 – Present

Systems Engineer

As a Systems Engineer for Safe Hosts Internet LLP I worked on development of new systems to be used by staff and clients. I oversaw the system administration of the new and pre-existing infrastructure in a VMware ESX virtualised environment. As part of my responsibilities with the virtual machines I was accountable for the administration and development of systems, primarily using Debian as the operating system, with various different technologies depending on the task. The majority of systems are web-based and as such made use of the PHP language in a LAMP environment, with MySQL or MariaDB as the database. I also worked together with other engineers on the day-to-day operations of the data centre and ensuring that all infrastructure, such as network, power, and cooling systems, were all functioning as expected, and provided clients with technical support when they were experiencing issues.

M5i Limited – Cheltenham, UK

August 2015 – June 2016

Support Technician and Project Manager

M5i Limited provide managed services to clients of varying sizes all over the world, such as managed web-hosting, DNS, CDN, VPN and system development. My role primarily consisted of maintaining these services and supporting clients when they had queries or issues. Aside from supporting clients with technical issues, I worked with clients who had approached M5i for website development and I was responsible for the front-end development of these sites, primarily in HTML and CSS. I was also responsible for managing a small team of outsourced web developers to build bespoke systems. These systems were generally for internal use, although occasionally clients would approach the company for bespoke web platforms and task-specific systems.

Alex Winder – Cheltenham, UK

June 2015 – Present

Independent IT Contractor and Web Developer

Working as a web developer I have built and developed systems in a number of technologies, including HTML, CSS, SASS, Bootstrap, Tailwind CSS, JavaScript, VueJS, jQuery, PHP, Laravel and database-backed systems with MySQL and MariaDB. I also provide system administration and management of IT infrastructure, including managed hosting and web, mail and DNS services, system configuration of Windows and Linux operating systems and hardware diagnostics.

Safe Hosts Internet LLP – Cheltenham, UK

May 2011 – October 2015

Network Operations Centre (NOC) Engineer & Team Manager

As NOC Engineer, my primary role was to provide technical support to clients via helpdesk ticket system, telephone, or in person. I was also responsible, with other engineers, for maintaining the key data centre infrastructure, including power, network and cooling systems. Safe Hosts Internet LLP have a central VMWare hosting platform which is used to host various virtual machines which were to be used for the operations of the business, such as websites, monitoring platforms, DNS, VPN and IP PBX servers. In January 2015 I was promoted to NOC Team Manager which I was responsible for leading the NOC team as dictated to ensure smooth running operations of the business.

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